



TERMS & CONDITIONS ACKNOWLEDGEMENT

Energize Liberty Utilities Homes

A special program for Liberty Utilities customers in Missouri

Homeowners applying for energy improvement rebates from Energize Liberty Utilities Homes are subject to the program terms and conditions identified below. By signing this document, the homeowner acknowledges and agrees to comply with these terms and conditions.

1. PARTICIPANT ELIGIBILITY

All homeowners and homeowner projects must fall within the eligibility requirements described below:

- Participants are owner-occupants of existing single- or multi-family homes up to and including four-plexes located in Missouri. Applicant must own the entire building and occupy at least one dwelling unit in multi-family homes. Applicant must have an active Liberty Utilities account throughout the entire process.

2. PROJECT ELIGIBILITY

Eligible project costs include the costs for equipment, materials, and labor directly related to the projects identified on the Audit Summary Form. Projects for green houses, swimming pools, mobile homes, or any project that increases the energy load of a home or increases the conditioned space area will not be considered for rebate.

- Homeowners must start by scheduling a home energy audit by an approved auditor.
- Projects are evaluated based on projected natural gas savings measured in CCF as determined by the energy audit. The project scope of work will be identified on the Audit Summary Form.
- New construction, room additions and major renovations of unconditioned spaces (basement, garage, enclosed porch) are not eligible expenses.
- Swimming pools, hot tubs, green houses, and mobile homes are not eligible for rebates.
- Improvements made to the home prior to the audit are not eligible for rebates.
- Invoices paid and/or contracts signed prior to the energy audit are not eligible for rebate.
- Materials purchased and installed by the homeowner are eligible.
- Power tools, hand tools, ladders, scaffolding, etc are not eligible for rebate.
- Labor performed by the owner is not eligible for rebate.
- Certain "Health and Safety" concerns may deem a home ineligible. See "Health and Safety" section below.
- The installation of a renewable energy system or kitchen appliance upgrades will not be considered for rebate.

EXISTING EQUIPMENT	PROPOSED EQUIPMENT	LIBERTY UTILITIES REBATE?
Natural Gas Furnace	Natural Gas Furnace > 94% AFUE	YES
Natural Gas Furnace	Electric Heat Pump with electric back up furnace	NO
Natural Gas Furnace	Electric Heat Pump with Gas Furnace > 94% AFUE for back up	YES
Natural Gas Furnace	Geothermal Heat Pump	NO
Electric Heat Pump	Natural Gas Furnace > 94% AFUE	YES
Air Conditioner	High Efficiency A/C	NO
Natural Gas Water Heater	Electric Water Heater	NO
Electric Water Heater	High Efficiency Gas Water Heater > than 0.8 EF	YES

Furnaces must be rated at 90% AFUE or higher to qualify for rebate.

Storage Tank Water Heaters must have a 0.67 Energy Factor rating or greater to qualify for rebate.

Tankless or Condensing Water Heaters must have a 0.82 Energy Factor rating or greater to qualify for rebate.

3. DO-IT-YOURSELF PROJECTS

Homeowners are allowed to install the prescribed energy efficiency upgrades, as listed in the Audit Summary Form, if they are trained and qualified to perform such tasks and the improvements are installed according to industry standards. Do-it-yourself labor is not eligible for rebate. For guidance on industry standards for efficiency upgrades, please visit www.energystar.gov. Upgrades to mechanical systems shall be installed in compliance with the manufacturer's specifications for the new equipment. Any and all equipment associated with this rebate must be installed in compliance



with applicable local, state, and federal codes. Any tests or inspections that may be required for the verification of such are the responsibility of the customer or installing contractor.

4. HEALTH AND SAFETY

Certain conditions can pose a high risk to the occupant health and safety. The auditor will determine if any of these potentially hazardous conditions exist in your home and notify you. Energy efficiency projects cannot proceed until such health and safety issues have been corrected and verified by a certified HVAC technician or the energy auditor. Supporting documentation must be submitted to EWC.

- Carbon monoxide levels over 99ppm in the flue
- Insufficient draft for the water heater and/or furnace
- Insufficient slope of the flue pipe
- Whole house ventilation 30% below the BPI building airflow standard

5. DETERMINING REBATE VALUE

Rebate amounts will vary depending on the level of energy efficiency achieved and on the eligible costs of the recommended upgrades you select. Rebate programs from Liberty Utilities may not be combined. The table below identifies Energize Liberty Utilities Homes rebate levels.

- All homeowners that complete the initial audit are eligible for “Direct Installation Kit” with no obligation to go further.
- Homeowners may qualify for either the Liberty Utilities Home Performance Program Tier 1 or Tier 2 rebate, but not both.
- Energize Liberty Utilities Homes cannot be combined with other Liberty Utilities rebate programs.
- Health and safety concerns identified during the initial inspection or during the “Post Test” must be corrected or addressed before the rebate will be processed for payment (see “Health and Safety” above). A certified HVAC technician and/or the energy auditor must verify and document the issues were addressed in a satisfactory manner.
- If a homeowner finds that the upgrades identified on the Audit Summary Form cannot be completed for any reason, the homeowner must contact EWC for approval. The homeowner may be required to revise and resubmit the Audit Summary Form and all supporting documentation before receiving a rebate. The revised scope of work must meet minimum rebate requirements to remain eligible.
- Homeowners will be responsible for the entire cost of the audit and will not be eligible to receive a rebate if a project is not completed or the scope of work does not achieve the minimum requirements for Tier 1.
- Homeowners will be responsible for the entire cost of the audit and improvements if the scope of work completed does not achieve the minimum requirements for Tier 1.

CATEGORY	PROGRAM REQUIREMENT	INCENTIVE	CAP
Audit	Implement recommended upgrades to meet minimum Tier 1 requirements	100% of audit cost	\$500
Tier 1	Reduce air infiltration by 30% and increase attic insulation to R-49.	35% of eligible project costs	\$2,000
Tier 2	Upgrade furnace to 94%, sized by ACCA Manual J, in addition to the Tier 1 requirements.	50% of eligible project costs	\$5,000

6. PROJECT COMPLETION

All projects should be completed within six months of receiving notification that the project has been approved and funds have been reserved. Upon completion, the homeowner will schedule a “Post Test” inspection with their auditor. During this inspection, the auditor will verify the improvements were completed in a satisfactory manner and check that gas appliances are operating safely. Rebates will not be issued prior to receiving a complete and satisfactory Post Test.

7. AUDITOR REQUIREMENTS

Auditors must be selected from the approved program list. Auditors on the list have received training specific to the Liberty Utilities program, achieved BPI certification, provided proof of insurance and completed a criminal background check for your safety and reassurance.



8. ENERGY AUDIT REQUIREMENTS

A home energy audit, performed by an approved auditor, will include the following:

- Complete inspection and evaluation of the building envelope (walls, attic, basement/crawlspace)
- Blower door test to measure air leakage
- Combustion Appliance Zone (CAZ) testing for each gas fired appliance

9. CONTRACTOR REQUIREMENTS

A contractor or subcontractor working on a homeowner's project must be registered and in good standing with the Missouri Secretary of State. All contractors must have any necessary insurance, licenses or permits required at the local, state or federal level to perform the homeowner's projects.

10. WASTE MANAGEMENT

Homeowners and/or their contractors are required to properly contain, handle, and dispose of all sanitary and hazardous waste created by this project including refrigerants, old appliances, asbestos, and building materials coated with lead paint.

11. VERIFICATION INSPECTIONS FOR QUALITY ASSURANCE

Homeowners agree to allow inspections to verify quality workmanship and program compliance. Projects are selected randomly and a representative of the EarthWays Center will conduct the inspection on behalf of Liberty Utilities.

12. HOMEOWNER SIGNATURE

By signing the Audit Summary Form and the Acknowledgement of Program Terms and Conditions, I certify that all of the information provided is accurate and in compliance with the requirements of the Liberty Utilities Home Performance Program. I also acknowledge that I may be subject to a future onsite verification of program compliance and project completion, as part of the program quality assurance procedures, and agree to permit access for verification as required to authorized personnel.

A signed copy of this form is required when submitting the Audit Summary Form.

Homeowner Signature

Date

Homeowner Printed Name